

# 2023 USER CONFERENCE

## DAY 1 NOVEMBER 15

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1:00

📍 **Outside Founder's Ballroom C**

### Registration

Register with us and collect your welcome bag!

1:00 – 2:30

📍 **Founder's Lawn**

### Welcome Reception

2:30 – 2:45

📍 **Founder's Ballroom C**

### Conference Kickoff

*Welcome remarks by Mike Appleton*

2:45 – 3:15

📍 **Founder's Ballroom C**

### Future of Technology in Aviation

Invest in the Future

*Speakers: Chris Holdsworth and Rob Miller*

3:15 – 4:45

📍 **Founder's Ballroom C**

### TA Crew Hub

Learn more about the intelligent crew layover management platform

*Speakers: Chris Holdsworth and Rob Miller*

5:15

📍 **Hotel Lobby**

### Dinner

Meet in Hotel Lobby to ride to Water Grill at 5:15. Ubers leave at 5:45

*Dress code: Business casual attire*

## DAY 2 NOVEMBER 16

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7:30 – 9:00

📍 **Founder's Lawn**

### Breakfast

9:00 – 9:05

📍 **Founder's Ballroom C**

### Day 2 Open Remarks by Mike Appleton

9:05 – 10:30

📍 **Founder's Ballroom C**

### TA Disruption Hub

Get to know a proactive system that streamlines any disruption event

*Speakers: Dori Hotoran and Anthony Murray*

10:30 – 10:45

📍 **Founder's Ballroom C**

### Break

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## DAY 2 CONTINUED

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10:45 – 12:00

📍 Founder's Ballroom C

### easyJet Case Study

Join us as we share the learnings, insights, and real results of TA Disruption Hub with Intelligent Ticketing Switch

*Speakers: John Leighton, Customer Management Director, easyJet*

12:00 – 1:00

📍 Founder's Lawn

### Lunch

1:00 – 2:00

📍 Founder's Ballroom C

### TA Digital Hub

Learn about our mobile platforms that digitize airport, turn, and ramp operations

*Speakers: John Morrison and Anthony Murray*

2:00 – 2:30

📍 Founder's Ballroom C

### Break (snacks)

2:30 – 3:30

📍 Founder's Ballroom C

### Special Guest: Michael Rogers

Resilience and perseverance: Emerging from setbacks stronger and with resolution to succeed

*Speaker: Tech Sergeant Michael Rogers, Pararescue Team Leader with the Air National Guard*

5:30 – 10:00

📍 North Beach

### Dinner and Beach Party

Margaritas at 5:30, Dinner starts at 6

*Dress code: Casual attire. Flip flops and anything you can boogie in!*

## DAY 3 NOVEMBER 17

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8:30 – 9:30

📍 Founder's Lawn

### Breakfast

9:30 – 9:45

📍 Founder's Ballroom C

### Day 3 Closing Remarks

9:45 – 10:00

📍 Founder's Ballroom C

### Q/A Panel with TA Connections Leaders

*Mike Appleton, President of TA Connections*

*Rob Miller, SVP Business Development*

*Anthony Murray, Founder of Levarti*

*Chris Holdsworth, SVP, Chief Innovation Officer*

10:00

📍 Founder's Ballroom C

### End of Session and Departure

**HOTEL DEL CORONADO**

1500 Orange Ave, Coronado, CA 92118