



# Best Price Guarantee

---



With CLC Lodging, you can book confidently, knowing you're getting the best price for 100% of hotel stays—we guarantee it.

We're so confident in our discounts that if you find a lower price online, we'll match it. With Best Price Guarantee, 100% of your stays will have the best discount available. No minimum usage fees and no monthly or annual subscriptions— simply the tools, hotel network and 24/7 support to save time and money on lodging at every step.

## HOW IT WORKS

- ✓ **For up to 48 hours after you make a reservation through CLC Lodging**, if you find a lower hotel price for the same hotel and dates of stay CLC will match the competing price.
- ✓ **Simply fill out our [Best Price Guarantee claim form](#)** and send supporting documentation to [rateguarantee@clclodging.com](mailto:rateguarantee@clclodging.com).
- ✓ **If your Best Price Guarantee request is approved**, and your account is in good standing, you will receive an account credit for the price difference after the stay is completed.

**CLC's Best Price Guarantee** will provide the lowest, unrestricted rate available—we guarantee it.

## When do lower prices qualify for Best Price Guarantee?

### Qualifying lower prices must:

- Reflect hotel rates that are unrestricted, cancelable and changeable.
- Not come from advanced, pre-paid bookings.
- Be based on exact hotel itinerary matches, including same dates of stay, room type, and number of rooms.
- Be all inclusive of room rate, taxes and fees.
- Be compared to the all-in prices found on the CLC website or mobile app.
- Be quoted in U.S. dollars without reference to currency converters.

### Qualifying lower prices do not apply:

- To lower prices found on websites where price details are unknown until after purchase like Hotwire or Priceline.
- To prices determined by an auction or bidding, winning contests or sweepstakes.
- To corporate, government, military discounts, multiple night extended stay rates, group rates, charter rates, frequent stay, loyalty, friends & family, or rewards program rates, incentives, meeting rates, convention rates, and consolidator or interline prices.
- To promotional packages, deals, or bundles that may include additional amenities such as parking, meals, & entertainment.

## Terms and Conditions

To qualify for the Best Price Guarantee, initial reservations must have been made through CLC Lodging. Members must [provide the competing rate](#) within 48 hours of confirmation of the booking. CLC Lodging Custom customers and hotels booked outside the U.S. are excluded from the Best Price Guarantee Program. CLC Lodging (CLC) reserves the right to deny any claims that cannot be verified, or for which the member has provided incomplete information. CLC will not verify any request that it believes, in its sole discretion, is the result of a printing or other error or is made fraudulently or in bad faith.

Members must meet all requirements imposed on the lower price (if any), including, without limitation, residency, regional and age-related requirements. By submitting a Best Price Guarantee claim, members and cardholders fully and unconditionally agree that they are bound by these Terms and Conditions and by CLC's decisions. CLC reserves the right to amend these restrictions at any time and/or to terminate this program at any time without notice.